



Warnerbus
Driving Quality



**The Mercedes
Sprinter**



Driving Quality™



Mercedes and Warnerbus

Warnerbus enjoys an excellent working relationship with the Mercedes Dealer network and many of our customers choose a Warnerbus Sprinter conversion due to the high level of after sales service they receive both from the dealership and, of course Warnerbus.

How does this benefit you?

We work very closely with Mercedes Dealerships, and, as a consequence receive second to none customer service from them. We are also ISO accredited which gives you a guarantee of the highest quality. From the base vehicle, the top quality components we use and the standard of our workmanship, we guarantee that you will be driving an outstanding vehicle. And, for additional peace of mind, Warnerbus offers a no cost, 3 year unlimited mileage warranty.

You and Warnerbus



Words can be cheap but when Warnerbus states that we offer you a complete customer care package, we mean it. We absolutely guarantee that we will care for you and your needs from the initial quotation stage throughout your entire ownership of your vehicle. Our reputation as a caring Company has earned us an enviable reputation nationally and 100% of our customers would recommend Warnerbus too-an achievement that we are very proud of.

So why are we different?

When you need a vehicle, we completely understand that this is specific to you and your passengers. No two vehicles are the same and expert care and attention is paramount during the initial quotation and design stages. This is why we offer a full consultation before a quotation. We meet you (often at your premises) and work closely with you to learn about your bespoke requirements before 'building' a quotation for your specific needs. We also offer all of our customers a tour of our workshop in order for them to see how we work and of course, the quality of our vehicle builds.



You and Warnerbus

Need a Leasing Option or Hire Purchase Agreement?

No problem! Warnerbus can take away the burden of comparing lease prices and arranging a suitable lease plan for you. We work closely with a number of highly reputable companies who completely understand your requirements and can help us to achieve the perfect lease agreement. If leasing isn't ideal for you, Warnerbus can assist you in sourcing the finance to purchase your vehicle.

What about my old vehicle—can you help me to dispose of it?

Where possible, Warnerbus will assist you with the sale of your old vehicle.

Our Guarantee to You

Along with the three year, unlimited mileage guarantee (for your vehicle conversion) we offer you an outstanding customer care package:

- Full consultation at your premises or at Warnerbus Limited to discuss the initial design of your vehicle
- Comprehensive quotations
- Guaranteed prices—you pay what you are quoted for (subject to terms and conditions)
- 'View as we build' policy. You are most welcome to see your vehicle being built throughout all stages of the conversion
- Type Approval Test (IVA) to guarantee your safety
- Full presentation upon delivery of your vehicle
- Courtesy reminder system for tail-lift servicing (if applicable)
- Courtesy calls during the ownership of your vehicle to ensure that you are completely satisfied with your vehicle
- Full valet and PDI inspection of your vehicle to ensure that it is built to the highest standard

In conclusion, no matter the size of your business needs—large or small, our outstanding customer care package remains the same. And that is a promise.



Mercedes Sprinter Minibus



Driving Quality™

Warnerbus specialises in the bespoke conversion of the Mercedes Sprinter. Available in four wheel bases, our range of Sprinter minibuses gives you a new dimension in passenger safety and comfort.

The Sprinter continues to set new standards in its segment. With a powerful new engine range, extra wheelbase and roof height options, and adaptive ESP, a breakthrough driving system that dynamically monitors your load status, the Sprinter is equipped to deal with whatever comes your way.

The Warnerbus standard specification includes fully bonded glazing to manufacturer's specification, luxurious, but hardwearing trim, M1 and M2 tested passenger seats (all fitted with integral lap and diagonal belts) which conform to the latest EEC Directives. An extensive list of options is available to enable the discerning customer to bespoke their minibus to meet their specific requirements.





Mercedes Sprinter Minibus Key Features and Options

Sprinter Key features include:

- Electronic Stability Programme (ESP)
- ABS braking system with BAS (brake assist system) and electronic brake force distribution (EBD)
- ASR (acceleration skid control)
- Choice of 3 roof heights (with extra high roof option)
- 4 lengths available
- Fully adjustable driver's seat
- Power assisted steering
- 6 speed manual transmission (unless petrol engine)
- Belt tensioner and belt force limiter for driver and co-driver (on middle seat of the twin co-driver's seat, only belt tensioner)
- 3-point seat belts with 2-way head restraints
- Stowage facilities in the centre console, above the windscreen and in driver / passenger doors
- Driver's airbag
- Immobiliser system
- Central locking with radio remote control in vehicle key
- Radio / CD player
- 3-year unlimited mileage warranty. This comprises a 2-year warranty with a further 1-year warranty provided by the UK dealer network
- 'Mobility Go' Roadside Assistance
-

Warnerbus Conversion Options Available

- Additional sliding door
- Bonded Tinted & electric front windows
- Air Conditioning
- Climate Control
- Glazed and heated rear windows
- Driver and Passenger Airbags
- Headrests, grab handles to saloon seats
- Independent diesel saloon heater
- Modesty Screen
- Metallic paint
- Parking sensors
- Lowerable air suspension
- Over cab storage locker
- Manual / powered side step
- Powered wheelchair lift
- Reclining / Tip 'n' Fold seats
- Roof Ventilation
- Saloon Speakers
- Reversing Alarm
- Wheelchair clamps and passenger restraints
- Speed Limiter
- Storage Box
- Driver Protection Screen



Seating and Floor Plans

Warnerbus bespoke designs your vehicles to suit your individual requirements. Therefore, no two floor and seating plans are the same.

Type Approval legislation also affects the seating layout of your vehicles; hence, we will design your flooring specific to these regulations too.

Please contact us on 01525 222111 to discuss your individual requirements further.

Type Approval - It's the Law

Vehicle type approval is now mandatory for all larger passenger carrying vehicles, such as minibuses (M2). This legislation took effect in October 2011 and all new M2 vehicles (10 seats or above, including driver) built in more than one stage, e.g. converted, **MUST** comply with the legislation in order to be registered.

M1 minibuses (minibuses with less than 10 seats, including the driver) had to comply with the type approval requirements from April 2012.



What does this legislation mean?

The legislation means that ALL minibus conversions should be approved under the European Whole (ECWVTA), National Small Series (NSSTA) or Individual Vehicle Approval (IVA) Scheme.

All converted vehicles, M1 and M2 must be tested by VOSA using one of the three approval routes (ECWVTA, NSSTA or IVA). Failure to do this will result in the vehicle being incorrectly registered.

Tell me about the different Type Approval Routes

As mentioned previously, there are three different routes a converter can take:

- * European Community Whole Vehicle Type Approval (ECWVTA)
- * National Small Series Type Approval (NSSTA)
- * Individual Vehicle Approval (IVA)



Type Approval

Why do we need Type Approval?

Failure to produce an obligatory Type Approval Certificate will result in:

- * No approval
- * No registration
- * No sale

What is Warnerbus doing about this legislation?

VOSA testing is nothing new to us as we have been subjecting our vehicles to the Enhanced Special Vehicle Approval Tests for many years now.

Our conversions are of the highest quality and ALL of our minibuses are IVA tested, meaning that we have legally converted your vehicle and met stringent safety standards in all areas of your conversion.

How will I know that you really have had my vehicle IVA tested?

Once your vehicle has passed its IVA test, we will provide the registering dealership with your IVA Approval Certificate (IAC). This will enable your vehicle to be registered legally. We will also provide you with a copy of this certificate within your Owner's Handbook.

Ask your converter to provide you with a copy of your vehicle's IVA Certificate once it is registered.

Is there any way I can avoid having my minibus type approved?

As explained previously, type approval is mandatory. However some conversion companies have discovered a loophole in the law, meaning that they can avoid this very important legislation.

If your converter takes this route, your vehicle will be registered as a panel van, then converted afterwards, meaning that the stringent VOSA type approval tests are avoided. They will also invalidate the Manufacturer's base vehicle type approval, therefore possibly affecting or even invalidating your vehicle's warranty.

This back-door approach costs less but we would question the reasons behind avoiding such tests - and so should you.

In conclusion, we want our customers to be 100% safe when travelling on UK roads.





Warnerbus Limited
165 Castle Hill Road
Totternhoe
Bedfordshire
LU6 1 QQ



Tele: 01525 222111/ 911
Fax: 01525 222454
Email: enquiries@warnerbus.com
Website: www.warnerbus.com
www.driving-quality.com